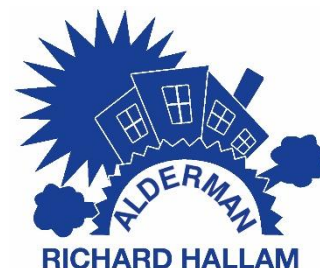


26 March 2025



Dear Parents and Carers,

We are excited to announce that our school will be transitioning from Schoolcomms to Arbor for our payment system. This change will not only streamline our payment process but will also allow us to take full advantage of the many features Arbor has to offer. This move will also include moving our communication from SIMS to Arbor. This transition will help us streamline our processes and improve communication with our community and allow for app-messages to make full use of the 21<sup>st</sup> century features that Arbor has to offer.

Please note that the final payments on Schoolcomms will need to be made **by \*\*Sunday, 30<sup>th</sup> March at 12 am, Midnight\*\***. After this date, all transactions will be processed via Arbor, ensuring a more efficient experience for both parents and staff.

We are really looking forward to getting started with Arbor and invite all our parents to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](#).

We will send further communication on the parental app and how to register in the next couple of days; please look out for this information and register your child when prompted.

We hope you are looking forward to using this new feature as much as we are!

We appreciate your understanding during this transition and are here to assist with any questions you may have. To support this, we have attached some Arbor tips and tricks as well as information regarding drop-in support sessions that we will be running.

Yours sincerely,

Senior Leadership Team

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